

2006 Newsletter

ALBEMARLE PROPANE NEWS

THE HOME FOLKS WHO CARE

The early bird gets the worm or maybe he's the one who has heat when it turns cold. Now is the time to get your propane appliances ready for the cold weather ahead. If you need a service call for cleaning/maintenance, please call our office so we can schedule your work order. Remember that most manufacturers suggest at least a annual cleaning.

FIXED PRICE PROGRAM

We offer our customers a one price program for the winter heating season. Why not protect yourself from propane price spikes by participating in our one price program. You can pre-buy propane in a quantity that is suitable to your winter consumption. A minimum of 100 gallons must be purchased. Pre-bought gas must be used within this year. Supplies of one price gas may be limited so sign up early.

LETS AVOID OUT OF GAS SITUATIONS

Most of our customers are on the automatic fill program but unfortunately that does not guarantee you will not ever run out of gas. We ask that you also watch your tank gauge and call us at 20-25% if we have not been there. Sometimes conditions change which may cause higher than normal gas usage. Due to insurance regulations, out of gas situations require that we must have access to the inside of your home and retest your system. This is very costly and inconvenient so please be alert.

Our gas trucks should deliver to your home or business about every 4-6 weeks during the heating season on the automatic fill program. Our goal is zero out of gas situations.

POLICY REMINDER

The minimum purchase requirement is 1 & 1/2 times the capacity of your tank. We set tanks according to your needs. For the customers who do not meet the minimum requirement there will be a yearly tank rent/maintenance fee.

CHECK YOUR GAUGE BEFORE YOU CALL

If your heating system quits working or you don't have hot water, check your tank gauge before you call a serviceman. The gauge can be found under the hood on your tank. If your gauge reads 20% or less, call us to see if we have you scheduled for a delivery. A repairman may charge a high price just to say that you are out of gas.